RIU Hotels & Resorts
*Hotel Fact Sheet*

GENERAL INFORMATION

# HOTEL RIU PARAISO LANZAROTE RESORT

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LANZAROTE

Suiza, 4 · 35519 · Playa de los Pocillos · Lanzarote · Spain
Tel: +34 928 512 400 · Fax: +34 928 512 409 · E-Mail: hotel.paraisolanzarote@riu.com
GPS: Lat: 28.926807 · Long: -13.639362

ALL INCLUSIVE

| ROOMS | SMOKING POLICY | SEASON |
|---|---|---|
| 598 | Non-smoking environment<br>Only permitted in designated areas | Open all year round |

## Location

| | | |
|---|---|---|
| Distance from the beach | Los Pocillos beach | 30 m approx. |
| Closest town | Puerto del Carmen | 2 km approx. |
| Closest town | Arrecife | 8 km approx. |
| Airport | Lanzarote Airport (ACE) | 8 km approx. |

## General info

The lively holiday town of Puerto del Carmen is located in the southeast of Lanzarote. The Riu Paraiso Lanzarote Resort is separated from the beach by a coastal road with promenade. It is a spacious, family-friendly hotel with four pools, two 3-storey buildings, which contain 501 rooms and suites, and adjoining 1- or 2-storey buildings in the garden with 97 family rooms.

The famous Timanfaya Nature Reserve, with its colorful crater scenery, is located nearby.

## Building details

| NO. | BUILDING | FLOORS | LIFTS | ROOMS | DISTANCE FROM MAIN BUILDING | COMMENTS |
|---|---|---|---|---|---|---|
| 1 | Building | 3 | 4 | 252 | - - - | Floors including ground floor. |
| 1 | Building | 3 | 4 | 249 | - - - | Floors including ground floor. |
| 97 | Annexed buildings | 2 | - | 97 | - - - | Located in the garden. 1 or 2 floors (including ground floor). |

TOTAL: 598 ROOMS

## Construction & Renovations

**Built in:** 1988
**Riu hotel since:** 1993
**Last renovated:** 2009

## Environmental best practices

| GROUP | MEASURE | COMMENTS |
|---|---|---|
| Communication | Environmental training for staff | |
| Energy | Low-energy lighting | |
| Energy | Main switch in guest rooms | |
| Waste | Minimum use of single portion packs at buffets | |
| Water | Eco-Friendly towel change policy | |
| Water | Hot-cold mixer tap | |
| Water | Trickle irrigation | |
| Water | Water saving aerator | |
| Water | WC watersaving flush | |

## Awards & Certifications

| AWARDS & CERTIFICATIONS | YEAR | COMMENTS |
|---|---|---|
| TUI Umwelt Champion | 2018 | Awarded every year since 2014. |
| HolidayCheck Recommended | 2018 | |
| HolidayCheck Award | 2017 | |
| Zoover Awards | 2015 | Also awarded in 2014, 2013. |
| Travelife Award | | Awarded GOLD certification for the Travelife Sustainability System. |

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FACILITIES

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## Facilities

### Hotel Facilities

| TYPE | COMMENTS |
|---|---|
| Main restaurant | With terrace. |
| Speciality restaurants | Asian restaurant, Mexican restaurant/ Canarian restaurant. |
| Bars | 4 bars. |
| Pools | 4 outdoor pools and 2 children's pools. |
| Wellness centre | Body Love Health and Beauty Centre, extra charge. |
| RiuLand kid's club | |
| RiuArt atelier | |
| Discotheque | Vulcano. |
| Internet access | Internet terminals, extra charge. |
| WiFi | Free WiFi in public areas of the hotel. |
| Boutique/Kiosk | |
| Medical service | Doctor's visit twice a day (Mo-Fri) and on request, additional charge. |
| Hotel parking | Open air. Free of charge. |

### Reception

**Reception staff speak:** Spanish · English · French · German · Italian · Dutch · Portuguese

**Local languages:** Spanish
**Local currency:** Euro

## Reception services

| TYPE | ON REQUEST | EXTRA CHARGE | COMMENTS |
|---|---|---|---|
| 24 hour reception | | | |
| Rent a car | ✔ | ✔ | |
| Laundry service | ✔ | ✔ | |
| Taxi ordering | | | Calls for taxi through reception. |
| No pets allowed | | | |

## Means of payment

**Currency exchange in hotel**
**Accepted credit cards:** MasterCard · Visa · Diners

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## Wellness & Beauty

| DESCRIPTION | NAME / LOCATION | NO CHARGE | EXTRA CHARGE | COMMENTS |
|---|---|---|---|---|
| Wellness centre | Body Love Health and Beauty Centre | | ✔ | All health & beauty facilities offered at Body Love. |
| Massage rooms | | | ✔ | |
| Beauty salon | | | ✔ | |
| Sauna | | ✔ | | |
| Gym | | ✔ | | Sports shoes are compulsory when using the gym. |

## Remarks

Use of sauna and gym is restricted to guests over 18 years old.

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## External Facilities

| TYPE/NAME | DISTANCE APPROX. | COMMENTS |
|---|---|---|
| ATM | 500 m | |
| Bank | 2 km | In Puerto del Carmen. |
| Chemist | 2 km | In Puerto del Carmen. |
| Hospital | 6 km | Hospiten hospital in Puerto del Carmen. |
| Public transport | 300 m | Public bus stop (buses to Arrecife) |

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FOOD & BEVERAGES

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## Food & Beverages

### Restaurants

| NAME | TYPE | NO SMOKING | AIR COND. | OPENING | BUFFET / MENU / SNACKS | COMMENTS |
|---|---|---|---|---|---|---|
| Oasis | Main restaurant | ✔ | ✔ | | | With terrace. |
| | Breakfast | | | 08.00-10.30h | Buffet | Varied buffet and live cooking stations. |
| | Lunch | | | 13.00-15.00h | Buffet | Buffet and live cooking stations. Starters & dessert buffet. |
| | Dinner | | | 18.30-22.00h | Buffet | Buffet main course with live cooking stations. Starters & dessert buffet. Vegetarian options available. 2 x per week themed buffet. In winter season dinner half an hour earlier. |
| Yashima | Asian restaurant | ✔ | ✔ | | | |
| | Optional dinner | | | 18.30-19.30h 20.30-21.30h | Buffet | 2 sittings. Reservation required. In winter sittings half an hour earlier. |
| Yaiza | Theme restaurant | ✔ | ✔ | | | Mexican and Canarian restaurant/alternating days. |
| | Optional dinner | | | 18.30-19.30h 20.30-21.30h | Buffet | 2 sittings. Reservation required. In winter sittings half an hour earlier. |

## Bars

| NAME | TYPE | COMMENTS |
|---|---|---|
| Los Jameos | Snack bar | In the garden, with terrace. Open from 10.30-18.00h. Light meals and snacks from 12.00-15.30h. Coffee & cake from 15.30-17.30h. |
| Las Velas | Poolside snack bar | Open from 10.30-18.00h (winter), from 10.30-24.00h (summer). Continental breakfast from 10.30-12.30h. Light meals and snacks from 12.00-15.30h. Coffee & cake from 15.30-17.30h. |
| Nemo | Swim-up bar | Open in summer from 10.30-18.00h. |
| Timanfaya | Lounge bar | Open from 18.00-24.00h. With stage and dance floor. |

## Remarks

Opening and meal times are subject to change.

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ALL INCLUSIVE

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## All Inclusive

| ALL INCLUSIVE FACILITIES |
|---|
| All meals, snacks and domestic alcoholic and non-alcoholic beverages in all hotel bars and restaurants. |
| In-room safe. |
| Free sports, activities and entertainment programme as described. |
| Free wellness & beauty facilities as described. |
| Free entry to the discotheque (drinks included). |
| WiFi in public areas of the hotel. |
| All hotel guests are required to wear an "All Inclusive" wristband for identification purposes. |

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OUTDOOR AREAS

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## Outdoor areas

### Swimming pools

| POOL TYPE | SIZE (SQ M ) | FRESH WATER | HEATABLE IN WINTER | INTEGRATED | COMMENTS |
|---|---|---|---|---|---|
| Outdoor pool | 350 | | ✔ | | |
| Outdoor pool | 300 | | | | |
| Outdoor pool | 255 | | ✔ | | |
| Outdoor pool | 236 | | | | |
| Children's pool | 20 | | ✔ | ✔ | |
| Baby pool | 10 | | ✔ | | |

### Pool area

| POOL FACILITIES | DEPOSIT REQUIRED | COMMENTS |
|---|---|---|
| Sun terrace | | |
| Sun loungers | | |
| Parasols | | |
| Pool towels | | |
| Showers at the pool | | |

## Beach

**Name:** Los Pocillos
**Length of beach:** 1,2 km
**Distance from hotel:** 30 m approx.

## Beach facilities

| BEACH FACILITIES | EXTRA CHARGE | ALSO IN WINTER | COMMENTS |
|---|---|---|---|
| Sun loungers | ✔ | ✔ | Local provider. |
| Parasols | ✔ | ✔ | Local provider. |

## Remarks

The tawny-coloured, fine-sandy beach slopes into the shallow ocean, providing ideal bathing conditions. Watersports are available 2 km away. The hotel is separated from Playa de los Pocillos by a coastal road.

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ACTIVITIES & ENTERTAINMENT

# HOTEL RIU PARAISO LANZAROTE RESORT

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## Activities & Entertainment

### Sports

| ACTIVITY | NO CHARGE | EXTRA CHARGE | HOTEL | DISTANCE APPROX. | COMMENTS |
|---|---|---|---|---|---|
| Tennis | ✔ | | ✔ | | 2 hard surface tennis courts. |
| Racquets and tennis balls | ✔ | | ✔ | | Deposit required. |
| Gym | ✔ | | ✔ | | Use of gym is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym. |
| RiuFit programme | ✔ | | ✔ | | Group fitness activities in the RiuFit area |
| Beach volleyball | ✔ | | ✔ | | Beach volleyball court |
| Multipurpose sports pitch | ✔ | | ✔ | | |
| Billiards | | ✔ | ✔ | | |
| Table football | | ✔ | ✔ | | |
| Windsurfing | | ✔ | | 2 km | Local provider. |
| Scuba diving | | ✔ | | 2 km | Local provider. |
| Horse riding | | ✔ | | 1 km | Local provider. |
| Bicycle hire | | ✔ | | 500 m | Local provider. |
| Golf | | ✔ | | 25 km | Golf Costa Teguise 18-hole court. Driving Range, Putting Green. |

## Entertainment

| WHEN? | ACTIVITY | TIMES A WEEK | NO CHARGE | EXTRA CHARGE | COMMENTS |
|---|---|---|---|---|---|
| Daytime | RiuLand kids' club (4-7 & 8-12 yrs) | 7 | ✔ | | |
| | Daytime entertainment programme for adults | 7 | ✔ | | |
| | RiuArt atelier | Several | | ✔ | Supplement for materials. |
| Evening | Live music, shows & RIU entertainment | 7 | ✔ | | |
| | Discotheque | 6 | ✔ | | Free entrance and drinks. Restricted to guests over 18 years old. Open until 02.00h. |

## Children

| FACILITIES | NO CHARGE | EXTRA CHARGE | COMMENTS |
|---|---|---|---|
| RiuLand kids' club (4-7 & 8-12 yrs) | ✔ | | Daily. |
| Children's pool | ✔ | | 2 pools. |
| Children's playground | ✔ | | |
| Cots | ✔ | | On request. |
| High chairs | ✔ | | Depending on availability. |
| Babysitter | | ✔ | On request. |

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INFO FOR DISABLED GUESTS

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## Info for disabled guests

### Adapted rooms

| | |
|---|---|
| Adapted rooms for wheelchair user available | ✔ |
| Room category | DBSB. |
| Number of adapted rooms | 14 |
| Size of adapted rooms (sq m) | 24 |
| Location of adapted rooms (area/floor) | 12 in the main building and 2 in the annex building, on the 1st floor. |

### Adapted rooms - Door widths

| | |
|---|---|
| Entrance | 85 cm |
| Bedroom *(if there is an extra door)* | - |
| Living room *(if there is an extra door)* | - |
| Bathroom | 90 cm |
| Balcony/Terrace | 105 cm |

### Adapted rooms - Bathroom facilities

| | |
|---|---|
| Bathtub | ✗ |
| Shower | ✔ |
| Step free shower or roll in shower (level entry with no raised lip or step) | ✔ |
| Shower seat | ✗ |
| Support/grab rails in shower | ✔ |
| Support/grab rails in bathtub | ✗ |
| Clear wheelchair turning circle (1.50m diameter) in the bathroom | ✔ |
| Support/grab rails near WC | ✔ |
| Enough wheelchair turning room/min. 0.7m transfer space next to the WC | ✔ |
| Washbasin accessible with wheelchair | ✔ |
| Entry height of the shower (from floor) | 0 cm |
| Entry height of the bathtub (from floor) | - |
| Height of the basin | 84 cm |
| Height of the toilet | 45 cm |

## General hotel facilities

| | |
|---|---|
| Lift available | ✔ |
| Lift's door width | 80 cm |
| Lift's depth | 140 cm |
| Possibility to rent a wheelchair or mobility scooter | ✔ |

## Accessibility of public areas in the hotel

| |
|---|
| All public areas are accessible for wheelchair user by ramps or elevators |

## Accessibility of hotels' swimming pool

| | |
|---|---|
| At least one swimming pool accessible | ✗ |
| Stairs - number of steps | - |
| Stairs with handrail | ✗ |
| Ladder - number of steps | - |
| Ramp available | ✔ |
| Ramp with handrail | ✔ |
| Pool lift available (on request) | ✗ |
| Accessible bathroom near the swimming pool (distance) | 25 m |

## Additional facilities in hotel

| | |
|---|---|
| Location of additional toilets for wheelchair user if available | Main building next to restaurants and bars. |

## Hotel location and environment

| | |
|---|---|
| Surrounding areas of the hotel easily accessed by wheelchair users | ✔ |
| Flat | ✔ |
| Hillside | ✗ |
| Paved sidewalks and streets | ✔ |
| Flat landscape | ✔ |
| Slightly rising or descending landscape | ✗ |
| Paved way to the beach promenade | ✔ |
| Paved way to the ocean at the beach | ✗ |
| Wheelchair access to the sea | ✔ |

## Facilities of non-adapted rooms

Specifications for Double standard room

| | |
|---|---|
| Bathtub | ✔ |
| Shower | ✗ |
| Roll in shower/shower accessible for wheelchair | ✗ |
| Shower seat | ✗ |
| Support/grab rails in the shower | ✗ |
| Support/grab rails in the bathtub | ✔ |
| Support/grab rails near WC | ✗ |
| Enough wheelchair turning room/floor space next to the WC | ✗ |
| Washbasin accessible for wheelchair | ✗ |
| Walk in shower (steps or raised lip) | ✗ |
| Step free shower (level entry with no raised lip or step) | ✗ |
| Door widths - Entrance | 75 cm |
| Bedroom (if there is an extra door) | - |
| Living room (if there is an extra door) | - |
| Bathroom | 65 cm |
| Balcony/Terrace | 102 cm |
| Number of standard rooms located on the ground floor | 124 |

Please contact hotel if more detailed information is needed.

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ROOMS

# HOTEL RIU PARAISO LANZAROTE RESORT ****

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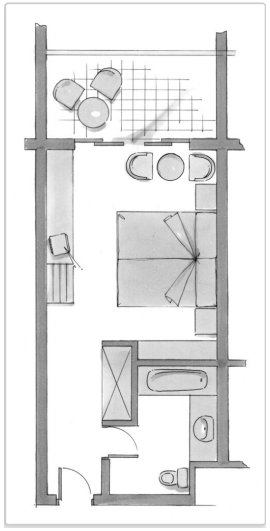
| RIU INTERNAL CODES | RIU STANDARD DESCRIPTION | SURFACE EXCLUDING BALCONY (sq m.) | SEA VIEW | BATHROOM WITH BATHTUB | DOUBLE WASHBASIN | HAIRDRYER | TELEPHONE | TV (Sat/cable) | CENTRAL AIR CONDITIONING | CEILING FAN | IN-ROOM SAFE | SMALL FRIDGE | 1 BEDROOM | 2 BEDROOMS | INTEGRATED LOUNGE | SEPARATE LOUNGE | CARPETED FLOOR | 2 BEDS - SIZE: 100 x 200 cm | 1 BED - SIZE: 150 x 200 cm | 1 BED - SIZE: 135 x 200 cm | SOFA | SOFA BED | EXTRA BED ON REQUEST | BALCONY/TERRACE | COMMENTS |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| DBSB | Double room standard | 24 | | ✔ | | ✔ | ● | ✔ | ✔ | ✔ | ✔ | ✔ | ✔ | | | | | ✔ | | | | | | ✔ | ✔ | |
| F1SB | Family 1 bedroom | 33 | | ✔ | | ✔ | ● | ✔ | | ✔ | ✔ | ✔ | ✔ | | | ✔ | | ✔ | | | | | ✔ | | ✔ | Ceiling fan in bedroom and living room. Air conditioning in bedroom. Sofa bed 190x80 cm. |
| DBMB | Double room superior | 24 | | ✔ | | ✔ | ● | ✔ | ✔ | | ✔ | ✔ | ✔ | | | | ✔ | ✔ | | | | | | ✔ | ✔ | Pool view or sea view. |
| IBMB | Single room sea view | 22 | ✔ | ✔ | | ✔ | ● | ✔ | ✔ | ✔ | ✔ | ✔ | ✔ | | | | | | ✔ | | | | | | ✔ | No cot possible. |
| F2SB | Family 2 bedrooms | 49 | | ✔ | | ✔ | ● | ✔ | | ✔ | ✔ | ✔ | | ✔ | | ✔ | | | | ✔ | | | ✔ | | ✔ | Ceiling fan in both bedrooms and in living room. Air conditioning in both bedrooms. Sofa bed 190x80 cm. |
| SUSB | Suite | 37 | | ✔ | | ✔ | ● | ✔ | ✔ | ✔ | ✔ | ✔ | ✔ | | ✔ | | | ✔ | | | | ✔ | | ✔ | ✔ | Some with 1 bed 180x200 cm. |
| SUMB | Suite pool view or sea view | 45 | | ✔ | ✔ | ✔ | ● | ✔ | ✔ | | ✔ | ✔ | ✔ | | ✔ | | ✔ | | ✔ | | ✔ | | ✔ | | ✔ | ✔ | Pool view or sea view. Most rooms with 1 bed 180x200 cm. |

TOTAL: 598 ROOMS

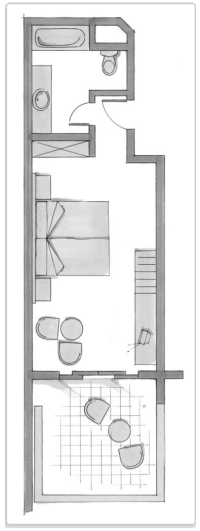
✔ Available, free of charge. ● Available, additional charge.

## Plans

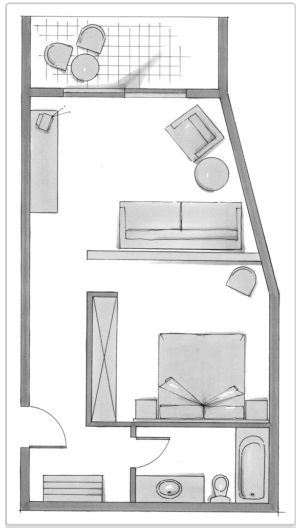
Images for guidance purposes



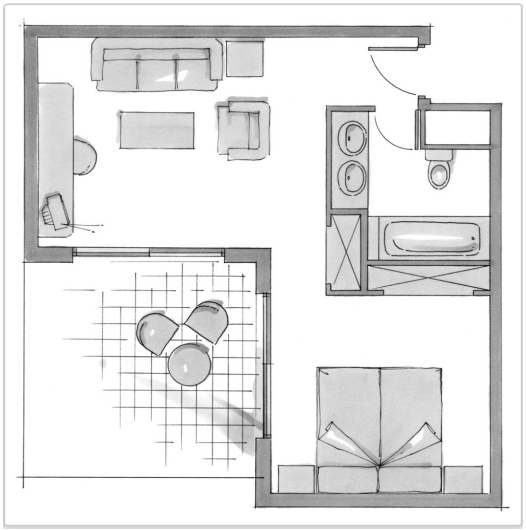
DBSB - Double room



DBMB - Double Superior Room



SUSB - Suite



SUMB - Suite

## Features

**Current : 220V**

## Remarks

Cot on request.