RIU Hotels & Resorts
Hotel Fact Sheet

GENERAL INFORMATION

HOTEL RIU PLAYA PARK ****

All Inclusive 24 by RIU

MALLORCA

Reg: H/1439 - C/ Padre Bartolomé Salva, 15 · 07610 · Playa de Palma · Mallorca · Spain
Tel: +34 971 261 950 · Fax: +34 971 261 966 · E-Mail: hotel.playapark@riu.com
GPS: Lat: 39.518389 · Long: 2.748415

ALL INCLUSIVE 24H

ROOMS	SMOKING POLICY	SEASON
475	Non-smoking environment Only permitted in designated areas	Open in summer only

Remarks

Opening in summer 2019.

Location

Distance from the beach	Playa de Palma	350 m approx.
Closest town	Arenal	2,5 km approx.
Closest city	Palma	12 km approx.
Airport	Son Sant Joan Airport (PMI)	5 km approx.

General info

The Riu Playa Park hotel is situated in the south of Majorca, in the bay of Playa de Palma, a lively holiday area with many other hotels, entertainments and shops. The 4.5 km-long beach of fine sand is about 350 m away from the hotel. The hotel is new built in 2018/19 and lies very close to the party area "Schinkenstraße".

Building details

NO.	BUILDING	FLOORS	LIFTS	ROOMS	DISTANCE FROM MAIN BUILDING	COMMENTS
1	Main building	5	4	475		Floors include ground floor.

TOTAL: 475 ROOMS

Construction & Renovations

Built in: 2018/19
Riu hotel since: 1982

Remarks

Opening in summer 2019:

- rebuilt in 2018/19
- 4 stars
- All Inclusive 24h

Environmental best practices

GROUP	MEASURE	COMMENTS
Energy	Low-energy lighting	
Energy	Main switch in guest rooms	
Waste	Environmentally-friendly purchasing policy	
Waste	Minimum use of single portion packs at buffets	
Water	Eco-Friendly towel change policy	
Water	Hot-cold mixer tap	
Water	Trickle irrigation	
Water	Use of biodegradable cleaning agents	

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FACILITIES

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Facilities

Hotel Facilities

TYPE	COMMENTS
Main restaurant	
Themed restaurant	
Bars	2 bars.
Pools	3 outdoor pools, one of them with swim-up bar.
WiFi throughout the hotel	
Medical service	Doctor's visit on request.
Hotel parking	Parking with additional charge.

Remarks

In accordance with Spanish law smoking is not permitted inside the hotel: guests may only smoke outdoors.

Reception

Reception staff speak: Spanish · English · German
Local languages: Spanish
Local currency: Euro

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
24 hour reception			
Laundry service	✔	✔	
Babysitter	✔	✔	
Rent a car	✔	✔	
Taxi ordering			Calls for taxi through reception.
No pets allowed			

Means of payment

Currency exchange in hotel
Accepted credit cards: MasterCard · Visa · Diners

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Gym		✔		Use of the gym is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.

External Facilities

TYPE/NAME	DISTANCE APPROX.	COMMENTS
Bank	800 m	
Supermarket	200 m	
Chemist	500 m	
Doctor	500 m	Medical office at RIU Centre.
Hospital	11 km	Son Llàtzer hospital (public hospital).
Public transport	200 m	Bus stop. Buses to Palma and Arenal leave every 10 minutes.

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FOOD & BEVERAGES

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Food & Beverages

Restaurants

NAME	TYPE	NO SMOKING	AIR COND.	OPENING	BUFFET / MENU / SNACKS	COMMENTS
Mallorca	Main restaurant	✔	✔			With terraces.
	Breakfast			08.00-10.30h	Buffet	Varied buffet and live cooking stations.
	Lunch			12.30-14.30h	Buffet	Buffet with live cooking stations and assorted desserts.
	Dinner			18.30-22.00h	Buffet	Buffet with starters and desserts. Buffet with national and international cuisine with live cooking stations. 2 x per week themed buffet.
Spices	Theme restaurant	✔	✔			Opens according to hotels' occupation.
	Optional dinner			18.30-22.00h	Buffet	Different cuisine types (alternating days).

Bars

NAME	TYPE	COMMENTS
Mediterráneo	Lobby bar	With terrace. Snacks and drinks available during nighttime. Open from 18:00 - 8.00h.
Cala Blava	Poolside bar w/ swim-up bar	Open from 10.30-18.00h. With stage.
Pepe's Food	Grill	Open from 10:30 - 18.30h. Continental breakfast: 10.30-12.00h, Grill: 12.00-16.00h and afternoon snack.

Dress code for dinner

Formal dress required for dinner.

Remarks

Opening and meal times are subject to change.

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ALL INCLUSIVE

HOTEL RIU PLAYA PARK ★★★★

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All Inclusive

ALL INCLUSIVE FACILITIES
All meals, snacks and domestic alcoholic and non-alcoholic beverages in all hotel bars and restaurants.
Snacks and drinks 24 hours a day.
In-room safe.
WiFi throughout the hotel.
All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.

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OUTDOOR AREAS

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Outdoor areas

Swimming pools

POOL TYPE	SIZE (SQ M)	FRESH WATER	HEATABLE IN WINTER	INTEGRATED	COMMENTS
Outdoor pool	280				
Outdoor pool	65		✔		Heated until approx mid-May and as of mid-October, depending on weather conditions.
Outdoor pool	82				With swim-up bar.

Pool area

POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
Sun terrace		
Sun loungers		
Parasols		
Pool towels	✔	

Beach

Name: Playa de Palma
Length of beach: 4,5 km
Distance from hotel: 350 m approx.

Beach facilities

BEACH FACILITIES	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
Sun loungers	✔		
Parasols	✔		

Remarks

The 4.5 km-long, broad beach of fine sand slopes gently down into the sea and is suitable for children. The palm tree-lined promenade is about 350 m away. Playa de Palma is one of the most beautiful beaches in Majorca. In summer various watersports are available.

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ACTIVITIES & ENTERTAINMENT

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Activities & Entertainment

Sports

ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
Gym	✔		✔		Use of gym is restricted to guests over 18 years old. Sports shoes are compulsory when using the gym.
Golf		✔		11 km	Son Antem 18 hole golf course. Putting green, driving range, tuition possible.
Banana boats		✔		600 m	Local provider. In summer season on the beach.
Pedal boats		✔		600 m	Local provider. In summer season on the beach.
Minigolf		✔		600 m	Local provider. In summer season.
Bicycle hire		✔		100 m	Local provider.
Horse riding		✔		1 km	Local provider.
Windsurfing		✔		600 m	Local provider. In summer season on the beach.

Remarks

There is a large number of golf courses on Mallorca. In summer there are several water sports activities on the beach (local providers).

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Entertainment

WHEN?	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
Evening	Live music and shows	Several times	✔		

Children

FACILITIES	NO CHARGE	EXTRA CHARGE	COMMENTS
High chairs	✔		Depending on availability.
Babysitter		✔	On request.

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INFO FOR DISABLED GUESTS

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Info for disabled guests

Adapted rooms

Adapted rooms for wheelchair user available	✔
Room category	DDSB
Number of adapted rooms	13
Size of adapted rooms (sq m)	26
Location of adapted rooms (area/floor)	On the 1st, 2nd, 3rd and 4th floor.

Adapted rooms - Door widths

Entrance	-
Bedroom *(if there is an extra door)*	-
Living room *(if there is an extra door)*	-
Bathroom	-
Balcony/Terrace	-

Adapted rooms - Bathroom facilities

Bathtub	✗

Shower	✔
Step free shower or roll in shower (level entry with no raised lip or step)	✔
Shower seat	✔
Support/grab rails in shower	✔
Support/grab rails in bathtub	✗
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✔
Support/grab rails near WC	✔
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✔
Washbasin accessible with wheelchair	✔
Entry height of the shower (from floor)	-
Entry height of the bathtub (from floor)	-
Height of the basin	-
Height of the toilet	-

General hotel facilities

Lift available	✔
Lift's door width	-
Lift's depth	-
Possibility to rent a wheelchair or mobility scooter	✔

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✔
Stairs - number of steps	-
Stairs with handrail	✗
Ladder - number of steps	-
Ramp available	✗
Ramp with handrail	✗
Pool lift available (on request)	✔
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available	-

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✔
Flat	✗
Hillside	✗
Paved sidewalks and streets	✔
Flat landscape	✗
Slightly rising or descending landscape	✔
Paved way to the beach promenade	✔
Paved way to the ocean at the beach	✔
Wheelchair access to the sea	✔

Facilities of non-adapted rooms

Specifications for Double standard room

Bathtub	✗
Shower	✔
Roll in shower/shower accessible for wheelchair	✗
Shower seat	✗
Support/grab rails in the shower	✗
Support/grab rails in the bathtub	✗
Support/grab rails near WC	✗
Enough wheelchair turning room/floor space next to the WC	✗
Washbasin accessible for wheelchair	✗
Walk in shower (steps or raised lip)	✗
Step free shower (level entry with no raised lip or step)	✗
Door widths - Entrance	-
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	-
Balcony/Terrace	-
Number of standard rooms located on the ground floor	-

Please contact hotel if more detailed information is needed.

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ROOMS

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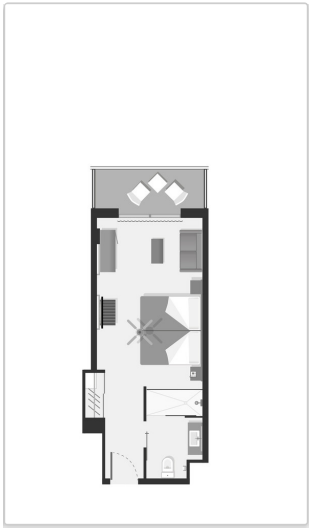
RIU INTERNAL CODES	RIU STANDARD DESCRIPTION	SURFACE EXCLUDING BALCONY (sq m)	BATHROOM WITH SHOWER	DOUBLE WASHBASIN	HAIRDRYER	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL HEATING	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	SMALL FRIDGE	1 BEDROOM	SITTING AREA	SEPARATE LOUNGE	2 BEDS - SIZE: 110 x 200 cm	1 BED - SIZE: 180 x 200 cm	SOFA	SOFA BED	BALCONY/TERRACE	COMMENTS
DDSB	Double room	28	✔		✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔		✔	✔	Some of them with king size bed (180x200cm) -instead of 2 beds 110x200 cm- and sofa bed.
DDSP	Swim-up double room	28	✔		✔	●	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔	✔		✔		✔	✔	Terrace with small private pool. Exclusive to adults over 18 years old. Some are with 1 bed 180 x 200 cm instead of 2 beds.
SJSB	Junior Suite	40	✔	✔	✔	●	✔	✔	✔	✔	✔	✔	✔	✔		✔	✔		✔		✔	✔	

TOTAL: 475 ROOMS

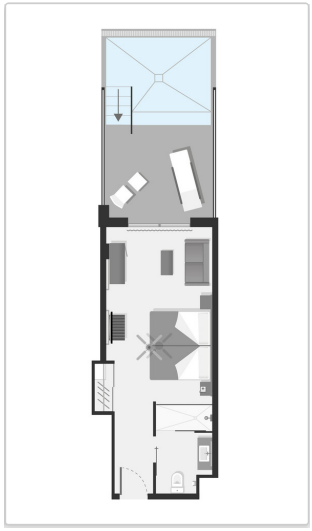
✔ Available, free of charge. ● Available, additional charge.

Plans

Images for guidance purposes



DDSB - Double room



DDSP - Swim-up double room

SJSB - Junior suite

Features

Current : 220V